

NOTICE

Watermain flushing SPRING 2025



Find the flushing dates for your community on the back of this page



With 100% groundwater as Oxford County's drinking water source, mineral build-up in the water distribution system is common.

Regular watermain flushing helps maintain drinking water quality by removing build-up and mineral deposits in the distribution system. This is done by forcing water through watermains at high speed and discharging it through hydrants and blow-offs. The fast moving water washes away any sediment.

WHAT YOU NEED TO KNOW

Flushing can cause discoloured water.

Discoloured water following watermain flushing is not uncommon and is only temporary. This is an aesthetic characteristic of the water, and not a health concern.

We recommend waiting until your water runs clear before using it.

Please contact Oxford County if:

- Your water does not run clear after two hours
- You have low water pressure or no water after watermain flushing

STEPS TO PREPARE

BEFORE

- Set aside tap water for drinking, cooking, and other household uses
- Complete tasks that use tap water in advance (i.e., cleaning, showering, laundry)

DURING

- Avoid using water to prevent drawing discoloured water into your pipes

AFTER

- If you experience discoloured water, run cold water for 10 minutes until the water runs clear. This could be done from an outside tap or laundry faucet **if not connected to a water softener or filter.**

TIP

You can use your garden hose to water your lawn or garden while completing this step!

- Resume normal use



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COMMUNITY	FLUSHING DATES	TIME
Otterville and Springford	April 1 – April 4	8:00 a.m. – 5:00 p.m.
Norwich	April 7 – April 11	8:00 a.m. – 5:00 p.m.
Tavistock	April 7 – April 11	8:00 a.m. – 5:00 p.m.
Lakeside	April 14	8:00 a.m. – 5:00 p.m.
Brownsville	April 14	8:00 a.m. – 5:00 p.m.
Beachville	April 15	8:00 a.m. – 5:00 p.m.
Embro	April 15	8:00 a.m. – 5:00 p.m.
Mount Elgin	April 16 – April 17	8:00 a.m. – 5:00 p.m.
Sweaburg	April 16	8:00 a.m. – 5:00 p.m.
Hickson and Dereham Centre	April 17	8:00 a.m. – 5:00 p.m.
Plattsville	April 22 – April 25	8:00 a.m. – 5:00 p.m.
Thamesford	April 22 – April 25	8:00 a.m. – 5:00 p.m.
Innerkip	April 28 – May 1	8:00 a.m. – 5:00 p.m.
Drumbo and Princeton	April 28 – May 2	8:00 a.m. – 5:00 p.m.
Ingersoll (South of King St., including King St.)	May 5 – May 9	8:00 a.m. – 11:00 p.m.
Ingersoll (North of King St.)	May 12 – May 16	8:00 a.m. – 11:00 p.m.

Please see reverse for information about preparing for watermain flushing in your home.

