

NOTICE

Watermain maintenance

PLATTSVILLE

SEPTEMBER 22-26, 2024 | 10:00 p.m. – 6:00 a.m.

Water service will be off periodically overnight for four (4) nights between the hours of 10:00 p.m. and 6:00 a.m. from Sunday, September 22 to Thursday, September 26.

Occasionally, watermains may require cleaning to maintain the water quality and supply you expect. Having 100% groundwater as our drinking water source means that mineral build-up in our distribution system is common. Watermain cleaning helps ensure water service continues running smoothly.

WHAT YOU NEED TO KNOW

Additional cleaning with foam swabs will be used to remove any accumulated material in the watermain. It is important that you DO NOT turn on your water while swabbing is taking place to avoid drawing discoloured water or accumulated material into your home's internal plumbing. It is your responsibility to take the steps below as preventative measures.

Watermain cleaning can cause discoloured water. We recommend waiting until your water runs clear before using it.

Please contact Oxford County if:

- Your water clarity has not returned to normal two hours after watermain cleaning
- You have low water pressure or no water after watermain cleaning

STEPS TO PREPARE

BEFORE

- Set aside tap water for drinking, cooking, and other household uses
- Complete tasks that use tap water in advance (i.e., cleaning, showering, laundry)
- Turn off your incoming water supply as well as your water softener and the electrical supply to your hot water tank

DURING

- Avoid using water to prevent drawing discoloured water into your pipes

AFTER

- Turn on a cold water tap not connected to a water softener or filter and let it run for approximately three (3) to five (5) minutes or until the water runs clear

TIP

Use your (unsoftened) garden hose to water your lawn while doing this step!

- Flush other taps/toilets as needed to remove the discoloured water from your pipes
- When the water is clear, turn on your water softener and the electrical supply to your hot water tank
- Resume everyday use, including drinking the water and washing clothes

For updates visit: www.oxfordcounty.ca/water-wastewater

