

Update of Annual 2023 Water Systems Reports

On February 28, 2024, Oxford County Council received and adopted Report [PW 2024-08](#) entitled “2023 Drinking Water System Performance,” including the 2023 Annual Drinking Water System Summary Reports. The Report, in part, summarized outcomes of the Ministry of the Environment, Conservation and Parks (MECP) annual inspections which had been completed for eight (8) out of 17 Oxford County municipal drinking water systems.

At the time the Report was prepared, inspection reports had not been received and/or inspections had not yet been scheduled for the remaining nine (9) County municipal drinking water systems (Bright, Dereham Centre, Drumbo-Princeton, Ingersoll, Innerkip, Plattsville, Tavistock, Tillsonburg and Woodstock).

The results of these remaining MECP inspections have now been received and brings the County’s overall average compliance ratings to **98.8%**. Details on the remaining inspection results and ratings are as follows:

- **Bright:** 100% inspection report rating with no non-compliance findings.
- **Dereham Centre:** 100% inspection report rating with no non-compliance findings.
- **Drumbo-Princeton:** 100% inspection report rating with no non-compliance findings.
- **Ingersoll:** 96% inspection report rating with one non-compliance.
 - A low chlorine residual in the distribution system was recorded during dead end flushing. The chlorine levels were restored and the appropriate corrective actions and reporting were taken.
- **Innerkip:** 100% inspection report rating with no non-compliance findings.
- **Plattsville:** 99% inspection report rating with one administrative non-compliance.
 - Log book entries by Operators in Training need to clearly identify when another Operator is on site and their provided direction. The requirements of log book entries were reviewed with all staff to ensure that future entries meet this requirement.
- **Tavistock:** 100% inspection report rating with no non-compliance findings.
- **Tillsonburg:** 100% inspection report rating with one non-compliance finding that did not impact the inspection report rating. The non-compliance was for the Owner to submit a system reclassification to determine if the current system classification is still appropriate.
- **Woodstock:** 92.41% inspection report rating with two non-compliance findings.
 - A power failure accompanied by a valve fault resulted in a small amount of chlorinated water not receiving UV treatment. The appropriate corrective actions were promptly completed, the event was reported to the correct contacts, the valve was inspected and it was confirmed that no further action

was required.

- An unsatisfactory drinking water sample was collected at a new unoccupied service without resample. The unsatisfactory sample result was discovered and the appropriate reporting and corrective actions were completed. A review of applicable policies and procedures was held and additional measures have been put in place to prevent a future occurrence.