

OBJECTIVE #1 Enhance the quality of life for all of our citizens						
#	Recommendation	Actions required	Measures/Performance Indicators	Outcomes	Targets	Status
1.6	Further develop the campus of hub of human services in Oxford County	Continue to develop partnerships with community agencies to build upon the hub model and provide a centralized location of information for social assistance recipients.	Additional agencies have and continue to relocate services to become part of the community hub model in Oxford County (Woodstock location)	HS staff located at Community Health Centre (CHC), which is also co-located with Ontario Disability Support Program (ODSP) office across the street from Oxford County Administrative Building (OCAB). 4 staff members at Community Employment Services (CES) which is also across from CHC and ODSP. Most services required by clients are within a five minute walk from OCAB.	Additional community agencies relocate and become part of the community hub (Woodstock location)	Complete and ongoing
OBJECTIVE #2 Influence federal and provincial policy with implications for the County						
2.4	Advocate for blended funding programs at the provincial and federal level (e.g. joint funding through the Ministry of Health and Long Term Care and the Ministry of Housing).	Prepare a letter to the Ministry of Housing, MOHLTC and MCSS	Letters sent to the Ministry of Housing, MOHLTC and MCSS. Increase in support staff at various housing units throughout the County.	Blended funding announcements, resulting in increased supportive housing units. Staff sent correspondence to the Federal government advocating that the senior levels of government work together to break down the silos between Ministries and deliver program funding that best meets the needs of local residents. One non-profit supportive housing provider receives approval for annual base funding which supports over 50 residents who suffer from mental health and or addiction.	Increases supportive housing units and services/programming offered at these new units.	Complete
OBJECTIVE #3 Implement development policies						

3.2	Consult with non-profit housing providers regarding operating agreements and opportunities to intensify social housing lands with new affordable housing units.	Develop a list of expiring operating agreements. Meet with non-profit housing providers who have expiring operating agreements prior to 2020 to discuss development opportunities.	List of expiring operating agreements completed. Meetings held with non-profit housing providers who have operating agreements expiring prior to 2020	16 new units opened by a non-profit housing provider in Tillsonburg. Another non-profit housing provider commits expanding their portfolio by 98 units, 56 of these units will be offered at affordable rent levels.	100% of non-profit housing providers with operating agreements expiring prior to 2020 invited to a meeting with County staff to discuss development opportunities.	In progress
4.2	Work with Domestic Abuse Services Oxford (DASO) and Ingamo to ensure these agencies secure financial resources that enable them to support services in the community	Meet with DASO and Ingamo to determine community needs and explore financial resources	Meeting held with DASO and Ingamo. Community needs identified. Financial resources secured to increase support services.	Funding provided to DASO for 3 emergency beds and additional funding provided to Salvation Army Emergency house where “overflow” tenants stay. A local non-profit housing provider has partnered with DASO and will be offering units within their building.	Increased funds secured for DASO and Ingamo to meet community need	Complete and ongoing

4.3	Consider requiring all new affordable housing buildings to include 5% of units for victims of violence	Ensure request for proposals provide language that requires proponents to include 5% of their units for victims of violence.	Request for proposals released by the County encourage proponents to include 5% of their units for victims of violence. Additional units are created for victims of violence. Less women are waiting for a bed at the local shelter	A local non-profit housing provider has partnered with DASO and will be offering units within their building.	5% of all new affordable housing projects include units for victims of violence	Complete and ongoing
5.1	Strengthen relationships with non-profit/co-operative housing and private market housing providers	Arrange regular meetings with non-profit housing providers. Arrange a meeting with the local landlord associate to discuss information sessions for the private landlords.	Regular meetings held with non-profit housing providers. Annual meetings held with the local landlord association.	87 rent supplements offered in 2019. Regular meetings with Non Profit providers held in 2019. Operational reviews completed on site with providers strengthening relationship between County and Non Profit providers.	4 meetings held per year with the non-profit housing providers. 80% attendance by the non-profit housing providers. 1 meeting held each year with the landlord association.	Complete and ongoing
5.4	Leverage social media to raise awareness of shelter options in the community	Review content on Human Services webpages and upload program information and or shelter options available in the community.	Current program and shelter options are kept current on the Human Services webpages. As various events or initiatives are launched staff will utilize the County's social media	HS staff continue to work with IT staff to ensure program and service information is kept current on the County's website and any other form of communication. A new infograph was created in early 2019 depicting the housing continuum.		Complete and ongoing

			accounts and other forms of media as appropriate.			
6.1	Increase public access to information about shelter options along the shelter continuum	Regularly review the webpages for the Human Services Department. Create pamphlets for tenants and make available in the resource room, distribute to community partners. Host information sessions.	Public access to information regarding shelter options is increased i.e. media coverage has increased – radio, print, screen. Increase distribution points for media across the County. Invitation sent to media to various events or as various shelter initiatives are launched.	<p>Weekly attendance at Situation Table provides housing information to all community service providers, escalated/emergent situations in need of housing are dealt with immediately.</p> <p>Web pages have been updated and continually reviewed. Increased media coverage with Affordable Housing opportunities. Participation in community meetings increase awareness of housing options (i.e. Community Index of Wellbeing, Zero Poverty Oxford, Social Planning Council, and Habitat for Humanity).</p> <p>In Q1 2019 a Housing event “Let’s Get Into It!” was held in partnership with surrounding municipalities and the employment sector. 200 participants that crafted 15 housing solutions during a workshop. The summary report was completed and a 100% Housed Plan was drafted in early 2020.</p>	Update website as needed or annually at a minimum.	Complete and ongoing