



### Summary of 2015 Municipal Performance Measures

Measure Type	Description	Objective	2014	2015	Comments
<b>Local Government</b>					
Operating cost for general government	The cost for general government as a percentage of the total municipal operating cost	Efficient general government supporting local services	0.71%	0.63%	
<b>Library</b>					
Operating cost for library services per person	The cost for operating library services per person	Efficient library services	\$51.95	\$52.66	
Operating cost for library services per use	The cost for operating library services per individual use	Efficient use of library services	\$4.97	\$5.15	
Uses of library services per person	The total number of uses per person	Effective use of library services	10.46	10.23	



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<b>Roads</b>					
Paved (hard top) road maintenance costs	The operating costs for roads per lane km	Efficient paved road maintenance services	\$7,746	\$7,994	
Adequacy of paved roads	Percentage of paved lane kilometers where the condition is rated as good to very good	Effective paved roads	79.5%	79.5%	
Bridges and culverts maintenance costs	The operating costs for bridges and culverts per square meter of surface area	Efficient bridge and culvert maintenance services	\$14	\$8	
Winter Control operating costs for winter maintenance	The operating costs for winter maintenance per lane km	Efficient winter maintenance services	\$1,511	\$1,417	
Effective Snow & Ice Control for Winter Roads	The percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance	Efficient snow & ice control for winter roads	100.0%	100.0%	



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<b>Solid Waste Management (Garbage)</b>					
Solid waste collection	The net cost per tonne to collect from residential, commercial, industrial and institutional properties (not including revenues)	Efficient collection service	\$250	\$239	Total cost of solid waste collection has reduced as a result of implementing a new service contract in September of 2015, and there has been a decrease in total tonnage collected as more waste is being diverted.
Solid waste disposal	The net cost per tonne to dispose of residential, commercial, industrial and institutional properties	Efficient disposal services	\$30	\$33	
Diversion of Solid waste	Percentage of solid waste diverted for recycling	Effective waste diversion	60.2%	63.2%	
Solid waste diversion	The net cost per tonne for waste diverted to recycling	Waste programs divert garbage from landfills	\$127	\$136	Total tonnage of waste diverted has increased over prior years as the County increases waste diversion efforts. A change to how salaries and benefit costs were allocated was made to more closely reflect the amount of time spent on these activities.
Solid waste management	The average operating cost per tonne for collection, disposal and diversion	Waste programs divert garbage from landfills	\$86	\$89	



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<b>Water</b>					
Treatment of drinking water	The operating costs per megalitre of drinking quality water	Efficient and safe drinking water	\$715	\$785	
Boil water advisories	Weighted number of days when a boil water advisory issued by the medical officer of health, applicable to a municipal water supply was in effect	Effective and safe drinking water	0.0000	0.0098	
Distribution of drinking water	The operating costs per kilometer of water distribution pipe	Efficient distribution of drinking water	\$4,349	\$4,342	
Treatment & distribution of drinking water	The integrated operating costs per megalitre of drinking quality water	Efficient treatment and distribution of drinking water	\$961	\$1,038	Increase due to rising utilities costs.
Water main breaks	Number of water main breaks per 100 kilometers of water distribution pipe in a year	Effective distribution	11.23	6.51	



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<b>Wastewater</b>					
Wastewater collection	The operating costs per kilometer of wastewater main	Efficient collection of wastewater	\$5,774	\$3,463	Results from operational projects required year over year.
Wastewater main backups	Number of wastewater main backups per 100 kilometers of wastewater main in a year	Effective wastewater system	1.60	1.06	
Wastewater treatment & disposal	The operating costs per megalitre for treatment and disposal	Efficient treatment and disposal of wastewater	\$436	\$567	
Wastewater collection, treatment & disposal	The integrated operating costs per megalitre of drinking quality water	Efficient collection, treatment and disposal of wastewater	\$668	\$728	Increase due to rising utilities costs.
Wastewater bypasses treatment	Percentage of wastewater estimated to have by-passed treatment	Effectiveness of wastewater system	0.002%	0.000%	



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<b>Planning and Development</b>					
Location of new development	The percentage of new lots, blocks and/or units with final approval located in settlement areas	Effective use of settlement areas for creation of new development	95%	97%	Factors that can influence these results include: a) development pressures b) final decision made by elected body (Council) or by appointed body (Land Division Committee) c) in certain situations, final decision is made by the Ontario Municipal Board
Preservation of agricultural land relative to base year	The percentage of land designated for agricultural purposes which was preserved	Effective preservation of agricultural lands	100%	100%	Factors that can influence these results are the same as the above three factors