



## Summary of 2014 Municipal Performance Measures

### Local Government

Measure Type	Description	Objective	2013	2014	Comments
Operating cost for general government	The cost for general government as a percentage of the total municipal operating cost	Efficient general government supporting local services	0.40%	0.71%	

### Library

Measure Type	Description	Objective	2013	2014	Comments
Operating cost for library services per person	The cost for operating library services per person	Efficient library services	\$49.86	\$51.95	
Operating cost for library services per use	The cost for operating library services per individual use	Efficient use of library services	\$4.87	\$4.97	
Uses of library services per person	The total number of uses per person	Effective use of library services	10.25	10.46	



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### Roads

Measure Type	Description	Objective	2013	2014	Comments
Paved (hard top) road maintenance costs	The operating costs for roads per lane km	Efficient paved road maintenance services	\$5,099	\$7,746	Higher crack sealing costs and wages; fleet costs increase
Adequacy of paved roads	Percentage of paved lane kilometers where the condition is rated as good to very good	Effective paved roads	79.5%	79.5%	
Bridges and culverts maintenance costs	The operating costs for bridges and culverts per square meter of surface area	Efficient bridge and culvert maintenance services	\$72	\$14	In 2013, there was a loss on the disposal of bridge assets that were transferred to local area municipalities in 2009 that were not recognized until 2013. With that loss removed, the efficiency factor becomes \$16.75 for 2013.
Winter Control operating costs for winter maintenance	The operating costs for winter maintenance per lane km	Efficient winter maintenance services	\$1,752	\$1,511	
Effective Snow & Ice Control for Winter Roads	The percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance	Efficient snow & ice control for winter roads	100.0%	100.0%	



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### Solid Waste Management (Garbage)

Measure Type	Description	Objective	2013	2014	Comments
Solid waste collection	The net cost per tonne to collect from residential, commercial, industrial and institutional properties (not including revenues)	Efficient collection services	\$236	\$250	
Solid waste disposal	The net cost per tonne to dispose of residential, commercial, industrial and institutional properties	Efficient disposal services	\$29	\$30	
Diversion of Solid waste	Percentage of solid waste diverted for recycling	Effective waste diversion	59.1%	60.2%	
Solid waste diversion	The net cost per tonne for waste diverted to recycling	Waste programs divert garbage from landfills	\$123	\$127	
Solid waste management	The average operating cost per tonne for collection, disposal and diversion	Waste programs divert garbage from landfills	\$96	\$86	



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### Water

Measure Type	Description	Objective	2013	2014	Comments
Treatment of drinking water	The operating costs per megalitre of drinking quality water	Efficient and safe drinking water	\$644	\$715	
Boil water advisories	Weighted number of days when a boil water advisory issued by the medical officer of health, applicable to a municipal water supply was in effect	Effective and safe drinking water	0.0000	0.0000	
Distribution of drinking water	The operating costs per kilometer of water distribution pipe	Efficient distribution of drinking water	\$3,984	\$4,349	Results from the increase in main breaks experienced in 2014, as well as a loss incurred on the disposal of watermains.
Treatment & distribution of drinking water	The integrated operating costs per megalitre of drinking quality water	Efficient treatment and distribution of drinking water	\$875	\$961	Results from operational projects required year over year.
Water main breaks	Number of water main breaks per 100 kilometers of water distribution pipe in a year	Effective distribution	7.89	11.23	An increase in the number of main breaks was due to the excessive cold weather experienced in the Winter of 2014.



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### Wastewater

Measure Type	Description	Objective	2013	2014	Comments
Wastewater collection	The operating costs per kilometer of wastewater main	Efficient collection of wastewater	\$4,954	\$5,774	Decrease in the number of Km from 2013 (correction); additional WW systems
Wastewater main backups	Number of wastewater main backups per 100 kilometers of wastewater main in a year	Effective wastewater system	2.98	1.60	
Wastewater treatment & disposal	The operating costs per megalitre for treatment and disposal	Efficient treatment and disposal of wastewater	\$435	\$436	
Wastewater collection, treatment & disposal	The integrated operating costs per megalitre of drinking quality water	Efficient collection, treatment and disposal of wastewater	\$616	\$668	
Wastewater bypasses treatment	Percentage of wastewater estimated to have by-passed treatment	Effectiveness of wastewater system	0.006%	0.002%	



## Summary of 2014 Municipal Performance Measures

### Planning and Development

Measure Type	Description	Objective	2013	2014	Comments
Location of new development	The percentage of new lots, blocks and/or units with final approval located in settlement areas	Effective use of settlement areas for creation of new development	93%	95%	Factors that can influence these results include: a) development pressures b) final decision made by elected body (Council) or by appointed body (Land Division Committee) c) in certain situations, final decision is made by the Ontario Municipal Board
Preservation of agricultural land relative to base year	The percentage of land designated for agricultural purposes which was preserved	Effective preservation of agricultural lands	100%	100%	Factors that can influence these results are the same as the above three factors